

# Welfare Data Tracking Implementation Project

# **Permissions Needed to Update Diversions**

- The County worker must have MED's update capability in order to update Diversions.
- Diversions are entered through the Diversion Update (UDIV) screen.
- The County must have UDIV update capability.
- A County may only update their own county records.

## **UDIV Screen**

- The UDIV Screen is used to view and update diversion payment information.
- The UDIV Screen displays the county number, aid code, payment date and amount, reason code for the diversion payment, and the federal assistance flag.

# **Time Clock Recalculations**

- Diversion records added, modified, or deleted requires an update on the time clock calculations.
- Time clock updates will occur a day after the diversion modification was made.

# **Valid Diversion Codes**

- Valid Diversion Reason, Condition Codes, Program Type, and Program Participation Type Code must be used when updating diversion records.
- Valid codes related to diversions are maintained in the TRAC Reference Codes. TRAC Reference Codes are maintained on the WDTIP website: <u>https://www.wdtip.ca.gov</u>

# Diversion Reason & Condition Codes

- Refer to the following sections of the TRAC Reference Codes for valid Diversion codes:
  - Diversion Reason Code
  - Diversion Condition Code
  - Program Participation Type Code
  - Program Type Code

# **TRAC** Navigation

- TRAC is accessed through the MEDS system.
- At the MEDS Main Menu, type "Y" at the Menu Option line, and then hit the ENTER key. This will allow you to access the TRAC production system.

# **MEDS Inquiry Request Menu**

MENU	** INQUIRY REQUEST MENU **
OPTTON ?	
(F12) R = INOR	- MEDS CLIENT INQUIRY BY ID NUMBER
(F22) N = INQN	- STATEWIDE INQUIRY FOR FILE CLEARANCE
(F23) W = INQW	- WHOLE CASE INQUIRY (CASE MEMBER INQUIRY)
(F21) X = INXR	- CROSS REFERENCE FILE INQUIRY
S = SOCR	- SHARE OF COST SPENDDOWN CASE MEMBERS/STATUS
P =	- MEDS IMMEDIATE NEED ELIGIBLE RECORD (FUTURE)
T = INXT	- MEDS IMMEDIATE NEED COUNTY ID CROSS REFERENCE
(F20) A = INWA	- MEDS WORKER ALERTS
H = HOLD	- MEDS WORKER ALERTS FOR "HOLD" RECORDS
$(F11) \qquad M = MOPI$	- MEDS ONLINE POS INQUIRY
(E19) T - TEVS	- TNCOME AND ELIGEBRITY VERTEICATION SYSTEM MENU
(115) $I = 1005G = HEMT$	- HEALTH ACCESS PROGRAMS INDUITRY MENU (CCS/GHPP)
K = TAPP	- APPLICATION TRACKING INQUIRY MENU
O = HOMF	- HOMELESS ASSISTANCE PROGRAM MENU
V = HIAR	- HEALTH INSURANCE SYSTEM MENU (ACTION REQUEST MENU)
Y = TRAC	- TRAC INFORMATION SYSTEM MAIN MENU (PRODUCTION)
Z = TRAT	- TRAC INFORMATION SYSTEM MAIN MENU (TRAINING)
FOR DETAILED EXP	LANATIONS OF THE INQUIRY OPTIONS LISTED PRESS F13
4B (?:	•00 1 03/13
	05/15

# **TRAC** Navigation

- On TRAC's Main Menu, type 14 on the screen number line and then hit the ENTER key for the UDIV Screen.
- Before TRAC displays the Diversion records, you will need to identify the correct individual to TRAC.
- TRAC will display the Individual Inquiry (IINQ) screen. You may search by individual by CIN, SSN, Last Name, etc.

### **TRAC** Main Menu

TRAC TRAC INFORMATION SYSTEM MAIN MENU				
INQUIRY SCREEN NAME 1. INDIVIDUAL INQUIRY 2. INDIVIDUAL DETAIL 3. ALTERNATE IDENTITY 4. COUNTY SUMMARY 5. PROGRAM SUMMARY 6. DIVERSION SUMMARY 7. EXCEPTIONS SUMMARY 8. TIME CLOCKS SUMMARY 9. WELFARE TO WORK SUMMARY 10. TANF 60-MONTH CALENDAR 11. CAL 60-MONTH CALENDAR 12. WTW 24-MONTH CALENDAR	IDUPDATE SCREEN NAMEIINQ13. NON-CAL PARTICIPATION UPDATEIDET14. DIVERSION UPDATEALID15. CHILD SUPPORT REIMB UPDATEKSUM16. SUPPORTIVE SERVICES UPDATEPSUM17. PROGRAM PARTICIPATION UPDATEDSUM18. EXCEPTION UPDATEESUMTSUMWSUMTCALKCAL	ID UNCP UDIV UCSR USSO UPRG UPEX		
SELECT A SCREEN NUMBER AND PRESS ENTER :				
	F1=HELP F3=EXIT F11=MEDS	10/00		
		19/00		

# **Select Individual**

- On the IINQ Screen, enter the CIN, the Social Security Number, or your search criteria for the individual.
- Match(es) that meet your selection criteria will be displayed.
- ISUM will display one or more individuals that meet your search criteria.

#### **IINQ Screen**



## **IINQ Search Results by CIN**

ISUM	TRAC	INFORMATION SYSTEM		
	INDIVID	JAL RESPONSE SUMMARY		
LAST :		SUFX :	<b>CIN</b> : 7205	5812н
FIRST :		DOB : / /	SSN : -	-
MIDDLE :		SEX :	ALIEN# :	
**** 01 MATCH(ES	S) FOUND ON CIN	********	***** PAGE:	01/01
SEL CIN/	SSN/	LAST NAME/	MIDDLE/	SUFX/
	COUNTY #	FIRST NAME	DOB	SEX
_ /2055812H	254-07-9105		01/10/10/5	-
	00	AAA	01/19/1943	F
		ONE AND PRESS ENTER		
	PREV FJ=AIND F	TEUP FOEDOWN F9EIDET FII	=MEDS F12=IRAC	00/02
	M2 :00.1			09/03

# **IINQ Search by Name**



## **IINQ Search Results by Name**

ISUM	1	TRAC	INFORMATION SYSTEM		
		INDIVI	DUAL RESPONSE SUMMARY		
LAST	: III		SUFX :	CIN :	
FIRS	T : AAA		DOB : / /	SSN : -	-
MIDD	DLE :		SEX :	ALIEN# :	
****	25 MATCH(	ES) FOUND ON NAM	۹E ************	******** PAGE:	03/05
SEL	CIN/	SSN/	LAST NAME/	MIDDLE/	SUFX/
	ALIEN#	COUNTY #	FIRST NAME	DOB	SEX
_	32432232A		A		
		19	A	01/01/1939	F
_	72055812н	254-67-9165	III		
		88	AAA	01/19/1945	F
_	39068271A	531-45-5684	А		
		54	MR.	08/26/1947	Μ
_	32674230a	199-28-1621	AAA		
		88	FATHER	03/15/1949	М
_	39664230A	180-10-1081	AAA		
		88	FATHER	03/17/1949	Μ
	F1=HELP F	3=PREV F5=AIND F	=7=UP F8=DOWN F9= <u>IDET</u> F	11=MEDS F12=TRAC	
<u>4</u> B		@:00.1			09/03

## **UDIV Screen Fields**

- County # identifies the county issuing the diversion payment.
- Aid CD identifies the aid code.
- Payment Date indicates the diversion payment date.
- Amount indicates the dollar amount of the diversion payment.

# **UDIV Screen Fields (Continued)**

- Fed Assist A Yes/No flag indicating whether or not the diversion payment meets the definition of TANF assistance. A Y will be counted on the TANF 60-month time clock.
- Start Month indicates the start month of the diversion period.
- End Month indicates the end month of the diversion period.
- Cond indicates the status of the diversion payment (D = initial, A = apply, R = repay).

#### **UDIV Screen**



## **How to Add a Diversion Record**

- In the "Add a New Record" Section of the UDIV screen, type the letter "A" in the "SEL" field and then hit the ENTER key.
- The UDIV does not have a field for the "Program Type". Any diversion records added on-line will automatically be for program type "13".
- To add, modify, or delete diversion records with program type "14" must be performed through batch processing.

### **Enter A in the SEL Field**



#### **Enter Diversion Data**



#### **Type Y to Add Record**



# **Diversion Summary (DSUM)** Screen

- Diversion records are summarized on the DSUM screen.
- The DSUM screen includes the following fields:
  - Aid Code identifies the aid code.
  - Description describes the type of diversion.
  - Start Month identifies the start month of the diversion period.
  - End Month identifies the end month of the diversion period.
  - County # identifies the county issuing the diversion payment.

#### **DSUM Record**



# **Diversion Detail (DDET) Screen** (1 of 3)

- The DDET screen displays detailed information about the diversion record from the DSUM screen. The screen includes the following fields:
  - Diversion Aid Code identifies the aid code.
  - Description describes the type of diversion the individual is receiving.
  - Diversion Payment Date identifies the date the diversion payment was made.

# **Diversion Detail (DDET) Screen** (2 of 3)

- Diversion Amount identifies the dollar amount for the diversion payment.
- Diversion Fed Assist A Yes/No flag indicating whether or not the diversion payment meets the definition of TANF assistance. A Y will be counted on the TANF 60-month time clock.
- Diversion Period Start month identifies the start month of the diversion period.
- Diversion Period End month identifies the end month of the diversion period.

# **Diversion Detail (DDET) Screen** (3 of 3)

- Diversion Condition indicates the status of the diversion payment (D = initial, A = apply, R = repay).
- Diversion TANF months the number of months added to the TANF time clock as a result of the diversion payment.
- Diversion CalWORKs months the number of months added to the CalWORKs time clock as a result of the diversion payment.
- Exceptions indicates if the individual received an exception during the diversion period. This is flagged Y or N.
- County # identifies the county number for the county issuing the diversion payment.

## **DDET Screen Example**

DDET TRAC INFORMATION SYSTEM DIVERSION DETAIL			
LAST : FIRST : MIDDLE :	SUFX : DOB : SEX :	CIN : SSN : ALIEN# :	
DIVERSION AID CODE DESCRIPTION DIVERSION PAYMENT DATE DIVERSION AMOUNT DIVERSION FED ASST DIVERSION PERIOD START MONTH DIVERSION PERIOD END MONTH DIVERSION CONDITION DIVERSION TANF MONTHS DIVERSION CALWORKS MONTHS EXCEPTIONS COUNTY #	3K Diversion Two-Parent 05/01/2022 1,000.00 N 05/2022 D 000 000 N 01	- FFP	
F1=HELP F2=IINQ F3=PREV F4=SCRN F5=PREC F6=NREC F10=TSUM F11=MEDS F12=TRAC			
4 <u>B</u> ©:00.1		01/02	

# **Time Clock Updates**

- Any addition, modification, or deletion of diversion records will require an update on the time clocks.
- Time clocks will be calculated the next day. The time clock summary data is displayed on the TSUM screen.

# **Purpose of TSUM Screen**

 The TSUM screen will display summary information for the TANF 60-month, CalWORKs 60-month & the WTW 24month (historic data between 01/01/2013 – 04/30/2022) time clocks.

#### **TSUM Screen**

TSUM	TRAC INFORMATI TIME CLOCK S	CON SYSTEM SUMMARY		
LAST : FIRST : MIDDLE :	SUFX DOB SEX		CIN : SSN : ALIEN# :	
TIME CLOCK START MONTH TIME CLOCK END MONTH MONTHS USED NON-CAL MONTHS * EXTENDER MONTHS * EXCEPTION MONTHS REPAY MONTHS	TANF 60 05/2022 000 000 N/A 000 000	CALWORKS 60 05/2022 001 000 000 000 000 000	WTW 24 000 N/A 000 000 N/A	
LAST CALCULATED DATE : 05 OVERLAPPING PROGRAM PARTI * INCLUDED IN MONTHS USED F1=HELP F2=	5/23/2022 CIPATION : N S =IINQ F3=PREV F4=	=SCRN F11=MEDS F	12=TRAC	
<u>4</u> в (?:00.	1			01/02

## **Time Clock Detail**

 The time clock detail is shown on the TANF 60-month calendar (TCAL), CalWORKs 60-month calendar (KCAL), or WTW 24-month calendar (WCAL) (historic data between 01/01/2013 – 04/30/2022) screens.

## **TCAL Months**

TCAL TR	RAC INFORMATION SYSTEM TANF 60-MONTH CALENDAR	
LAST : FIRST : MIDDLE :	SUFX : DOB : SEX :	CIN : SSN : ALIEN# :
TANF 60-MONTH TIME CLOCK STAF TANF 60-MONTH TIME CLOCK END TANF 60-MONTHS USED NON-CAL MONTHS (INCLUDED IN M EXCEPTION MONTHS REPAY MONTHS	RT MONTH : 05/2022   MONTH : :   MONTHS : 000   MONTHS : 000   : 000 :   : 000 :   : 000 :   : 000 :	
2022 JAN FEB MAR AF	PR MAY JUN JUL AUG SEP (	OCT NOV DEC
		PAGE: 01/01
F1=HELP F2=IINQ F3=PREV F4	4=SCRN F7=UP F8=DOWN F1	0=TSUM F11=MEDS F12=TRAC
4 <u>B</u> ©:00.1		01/02

### **KCAL** Months

KCAL	TRAC INFORMATION SYSTEM CALWORKS 60-MONTH CALENDAR	
LAST : FIRST : MIDDLE :	SUFX : DOB : SEX :	CIN : SSN : ALIEN# :
CALWORKS 60-MONTH TIME CLO CALWORKS 60-MONTH TIME CLO CALWORKS 60-MONTHS USED NON-CAL MONTHS (INCLUDED I EXCEPTION MONTHS (EXCLUDES EXTENDER MONTHS (INCLUDED REPAY MONTHS JAN FEB MAR 2022	CK START MONTH : 05/2022 CK END MONTH : 001 N MONTHS USED) : 000 EXTENDER MOS) : 000 IN MONTHS USED) : 000 C APR MAY JUN JUL AUG SEP C	OCT NOV DEC
F1=HELP F2=IINQ F3=PREV	/ F4=SCRN F7=UP F8=DOWN F10	PAGE: 01/01 D=TSUM F11=MEDS F12=TRAC 01/02

#### **WCAL** Months

WCAL	TRAC INFORMATION SYSTEM WTW 24-MONTH CALENDAR	
LAST : FIRST : MIDDLE :	SUFX : DOB : SEX :	CIN : SSN : ALIEN# :
EARLIEST WTW PLAN SIGN D WTW 24-MONTH TIME CLOCK WTW 24-MONTH TIME CLOCK WTW 24-MONTHS USED EXCEPTION MONTHS EXTENDER MONTHS (INCLUDE)	ATE : START MONTH : END MONTH : : 000 : 000 D IN MOS USED) : 000	
JAN FED M	AK AFK MAT JUN JUL AUG SEP U	IT NOV DEC
1050 - NO DATA FOR THIS F1=HELP F2=IINQ F3=PR	CIN ON THIS SCREEN. EV F4=SCRN F7=UP F8=DOWN F10=	PAGE: 01/01 TSUM F11=MEDS F12=TRAC
<u>4</u> ₿©:00	.1	01/02

## **IDET Indicator**

 A Diversion record will trigger the "Diversion Indicator" on the Individual Detail (IDET) screen to display as "Y" (yes).

## **IDET Indicator Diversion**

IDET TRAC INFORMATION SYSTEM INDIVIDUAL DETAIL			
LAST :	SUFX :	CIN :	
FIRST :	DOB :	SSN :	
MIDDLE :	SEX :	ALIEN# :	
BIRTH COUNTRY :	TIMECLOCK INDICATOR		
BIRTH STATE :	A. TANF 60	: Y	
ALTERNATE IDENTITY : N	B. CAL 60	: Y	
LAST COUNTY OF RECORD : 38	C. NON-CAL MONTHS	: N	
	D. WTW 24	: N	
	EXCEPTIONS INDICATO	RS	
	A. SANCTIONS	: N	
	B. EXEMPTIONS	: N	
	C. GOOD CAUSE	: N	
	D. EXTENDER	: N	
	E. REPAY	: N	
	DIVERSION INDICATOR	: Y	
F1=HELP F2=IINQ F3=PREV F4=SCRN F9=NXTSCRN F10=TSUM F11=MEDS F12=TRAC			
4 <u>B</u> (0.1		01/02	

# **How to Modify Diversion Record**

 Type the letter "M" in the "SEL" field of the record to be modified and then hit the ENTER key.

### **Record Ready for Modification**

UDIV	TRAC INFORMATION	ON SYS PDATE	TEM		
LAST : FIRST : MIDDLE :	SUFX DOB SEX	:		CIN : SSN : ALIEN# :	
SELECT A RECORD TO MODIFY ( SEL CTY AID PAYMENT DATE # CD	DR DELETE (M/D) AMOUNT	FED ASST	START MONTH	END MONTH	COND
	01,000.00	N	-03 / 2022	05 / 2022	
**************************************	*****	*****	****	****	****
SEL CTY AID PAYMENT DATE # CD	AMOUNT	FED ASST	START MONTH	END MONTH	COND
				PAGE:	01/01
F1=HELP F2=IINQ F3=PREV	F4=SCRN F7=UP	F8=DOW	N F10=TSUM	F11=MEDS F1	2=TRAC
4B 00.1					11/10

## **End Month Modified**

UDIV TRAC INFO DIVERS	RMATION SYSTEM ION UPDATE	
LAST : FIRST : MIDDLE :	SUFXCIDOBSSSEXAI	EN : SN : _IEN# :
SELECT A RECORD TO MODIFY OR DELETE SEL CTY AID PAYMENT DATE AMOUNT # CD M 01 3K 04 / 01 / 2022 00 , 750	(M/D) FED START ASST MONTH . 00 N 04 / 2022	END COND MONTH 04 / 2022 D
ADD A NEW RECORD (A): SEL CTY AID PAYMENT DATE AMOUNT # CD	******** FED START ASST MONTH	END COND MONTH
MODIFY RECORD (Y/N)? Y F1=HELP F2=IINQ F3=PREV F4=SCRN F	7=UP F8=DOWN F10=TSUM F	PAGE: 01/01 F11=MEDS F12=TRAC
4 <u>B</u> 0:00.1		01/02

# **Type Y to Modify Record**



## **Record Successfully Modified**

UDIV TRAC INFORMATION SYSTEM DIVERSION UPDATE			
LAST : FIRST : MIDDLE :	SUFX : CI DOB : SS SEX : AL	EN : SN : _IEN# :	
SELECT A RECORD TO MODIFY OR DELETE SEL CTY AID PAYMENT DATE AMOUNT # CD _ 01 3K 04 / 01 / 2022 00 , 750	(M/D) FED START ASST MONTH 0.00 N 04 / 2022	END COND MONTH 04 / 2022 D	
ADD A NEW RECORD (A): SEL CTY AID PAYMENT DATE AMOUNT # CD	FED START ASST MONTH	END COND MONTH D	
1090 - RECORD MODIFIED SUCCESSFULLY. F1=HELP F2=IINQ F3=PREV F4=SCRN F	7=UP F8=DOWN F10=TSUM F	PAGE: 01/01 F11=MEDS F12=TRAC	
4 <u>B</u> © :00.1		11/03	

## **No Changes to Time Clocks**

TSUM TRAC INFORMATION SYSTEM TIME CLOCK SUMMARY				
LAST : FIRST : MIDDLE :	SUF) DOB SEX	<pre></pre>	CIN : SSN : ALIEN# :	
TIME CLOCK START MONTH TIME CLOCK END MONTH MONTHS USED NON-CAL MONTHS * EXTENDER MONTHS * EXCEPTION MONTHS REPAY MONTHS	TANF 60 05/2022 000 000 N/A 000 000	CALWORKS 60 05/2022 001 000 000 000 000 000	WTW 24 000 N/A 000 000 N/A	
LAST CALCULATED DATE : 05/23/2022 OVERLAPPING PROGRAM PARTICIPATION : N * INCLUDED IN MONTHS USED F1=HELP F2=IINQ F3=PREV F4=SCRN F11=MEDS F12=TRAC				
<u>дв</u> ( <i>с</i> :00.	1			01/02

### **Record Deletion**

 Type the letter "D" in the "SEL" record for the record to be deleted and then hit the ENTER key.

## **Type D to Delete Record**

UDIV TR	AC INFORMATION SYSTEM DIVERSION UPDATE		
LAST : FIRST : MIDDLE :	SUFX : DOB : SEX :	CIN : SSN : ALIEN# :	
SELECT A RECORD TO MODIFY OR I SEL CTY AID PAYMENT DATE AI # CD	DELETE (M/D) MOUNT FED START ASST MONTH	END COND MONTH	
D OI 3K 04 / 0I / 2022 0	0,730.00 N 04/20.	22 04 / 2022 D	
**************************************	******	*****	
SEL CTY AID PAYMENT DATE AI # CD	MOUNT FED START ASST MONTH	END COND MONTH	
DELETE RECORD (Y/N)?		PAGE: 01/01	
F1=HELP F2=IINQ F3=PREV F4=SCRN F7=UP F8=DOWN F10=TSUM F11=MEDS F12=TRAC			
4 <u>B</u> ©:00.1		22/25	

## **Type Y to Delete Record**

UDIV	TRAC INFORMATION SYSTEM DIVERSION UPDATE	
LAST : FIRST : MIDDLE :	SUFX : CO DOB : SEX : A	CIN : SSN : ALIEN# :
SELECT A RECORD TO MODIFY C SEL CTY AID PAYMENT DATE # CD D 01 3K 04 / 01 / 2022	AMOUNT FED START ASST MONTH 00 , 750 . 00 N 04 / 2022	END COND MONTH 04 / 2022 D
ADD A NEW RECORD (A): SEL CTY AID PAYMENT DATE # CD	AMOUNT FED START ASST MONTH	END COND MONTH
DELETE RECORD (Y/N)? Y		PAGE: 01/01
F1=HELP F2=IINQ F3=PREV   4B   ③:00.1	F4=SCRN F7=UP F8=DOWN F10=TSUM	F11=MEDS F12=TRAC 01/02

### **Record Successfully Deleted**



### **TSUM: Clock Changes**

TSUM	TSUM TRAC INFORMATION SYSTEM TIME CLOCK SUMMARY			
LAST : FIRST : MIDDLE :	SU DO SE	FX : B : X :	CIN : SSN : ALIEN# :	
TIME CLOCK START MONTH	TANF 60	CALWORKS 60	WTW 24	
MONTHS USED	000	000	000	
NON-CAL MONTHS *	000	000	N/A	
EXTENDER MONTHS *	N/A 000	000	000	
REPAY MONTHS	000	000	N/A	
LAST CALCULATED DATE : OVERLAPPING PROGRAM PARTICIPATION : N * INCLUDED IN MONTHS USED 1050 - NO DATA FOR THIS CIN ON THIS SCREEN. F1=HELP F2=IINQ F3=PREV F4=SCRN F11=MEDS F12=TRAC				
4 <u>B</u> (* :00.	1		01/02	

## **IDET: Diversion Flag Change**

IDET TRAC INFORMATION SYSTEM INDIVIDUAL DETAIL			
LAST : FIRST : MIDDLE :	SUFXCDOBISEXI	IN SN LIEN#	
BIRTH COUNTRY : BIRTH STATE : ALTERNATE IDENTITY : N LAST COUNTY OF RECORD : 38	TIMECLOCK INDICATOR A. TANF 60 B. CAL 60 C. NON-CAL MONTHS D. WTW 24		
	EXCEPTIONS INDICATOR A. SANCTIONS B. EXEMPTIONS C. GOOD CAUSE D. EXTENDER E. REPAY	S 	
	DIVERSION INDICATOR	: N	
F1=HELP F2=IINQ F3=PREV F4=SCRN F9=NXTSCRN F10=TSUM F11=MEDS F12=TRAC			
4 <u>B</u> © :00.1			21/42

## Conclusion

 This training module provides an overview of adding, modifying, or deleting a Diversion record.